

**Statement from Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board on Dorothy House Hospice Care's Patient Safety Incident Response Plan and Policy**

NHS Bath and North East Somerset, Swindon and Wiltshire Integrated Care Board (BSW ICB) welcome the opportunity to review and comment on Dorothy House Hospice Care's Patient Safety Incident Response Plan (PSIRP) and policy. The PSIRP and policy is in line with the Patient Safety Incident Response Framework and details the Hospices's priorities in terms of incident learning, it also meets the expectations set out in the patient safety incident response standards.

It is the view of BSW ICB that the PSIRP and Policy reflects Dorothy House Hospice Care's on-going commitment to system wide learning in terms of responding to patient safety incidents and quality improvement. Dorothy House Hospice Care have identified the following key priorities as part of their PSIRP:

- Patient falls
- Medication
- Pressure ulcers

We look forward to your continued commitment to the delivery of patient safety and quality learning across the system and your ongoing involvement and leadership in BSW's Patient Safety Specialists Community of Practice and BSW System Quality Group. BSW ICB are committed to sustaining strong working relationships with Dorothy House Hospice Care and, together with wider stakeholders, will continue to work collaboratively to achieve our shared priorities.

Yours sincerely



Gill May  
Chief Nurse Officer  
BSW ICB